

REDUCING TOTAL COST OF RISK THROUGH ANALYTICS

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RIMS

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Risk Has a Cost Whether or Not You Buy Insurance



All of these costs are variable – depend on frequency and severity of claims and particular risk issue





Reducing Cost of Risk Requires Understanding Nature of Risks



- High likelihood and low financial impact
 - Implement controls to reduce cuts
- Low likelihood and high financial impact
 - Transfer risk via insurance, hedging, outsourcing etc.
- High likelihood and high financial impact
 - Avoid if possible or mitigate and transfer
- Low likelihood and low financial impact
 - Cost to mitigate or transfer may be higher than cost to retain











Analyze Historical Claims Trends to Identify Opportunity







Average Incurred by Reporting Lag



Frequency Projections



Selected Losses for Products/Premises Liability







Reducing Loss and Volatility With Pre- and Post-Loss Solutions







Reducing Claims Costs Through Program Design and Management

Claim Cost Reduction Strategies

Program Design

- Vendor selection
 - Industry standard unit pricing
 - New model outcome-based
- Bundled vs. unbundled managed care
- Internal structure and management approach
- Process improvements
 - Triage
 - Predictive modeling

- Legacy management
- Disability duration return-to-work

Program Management

- Medical management
- Audits
 - Best practices/reserving
 - Performance guarantees/incentive
 - Managed care
 - Leakage audits





Buying Insurance Introduces Two New Cost Categories







Risk Transfer is More About Reducing Cost Variance than Reducing Cost







Assessing Risk Bearing Capacity

Earnings Miss	Rating Agency
Debt Coverage	Liquidity
Key Performance Indicators (KPIs)	Fund/Budget Operating Expense





Premiums Are Easy Targets For Cost Reduction But May Ignore Other Costs



E&O Loss Potential





Incorporating Volatility Puts Various Risk Treatment Options on a Level Playing Field







Assess Efficiency of Insurance Purchase Relative to Expected Loss and Volatility



- What impact do unexpected losses have on your earnings? On your balance sheet?
- Consider insurance as a source of capital, not just an expense to be minimized





Optimizing Total Cost of Risk Requires Comprehensive <u>Understanding of Cost Components for Each Risk</u>







In Practice: Using Analytics for Risk Transfer Decision Making







In Practice: Using Analytics for Decision Making









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